Al in Social Services:
Enhancing Organizational
Efficiency

Presented by:

**GAITHER STEPHENS** 



**GAITHER DYNAMIC** CEO

CHARLOTTE COUNTY HOMELESS COALITION

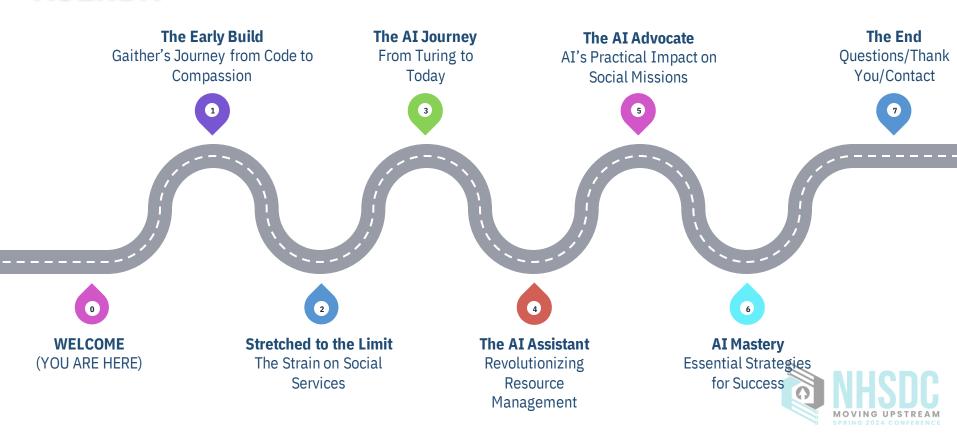
**Board Member** 

**COC ALLIANCE** 

Founder

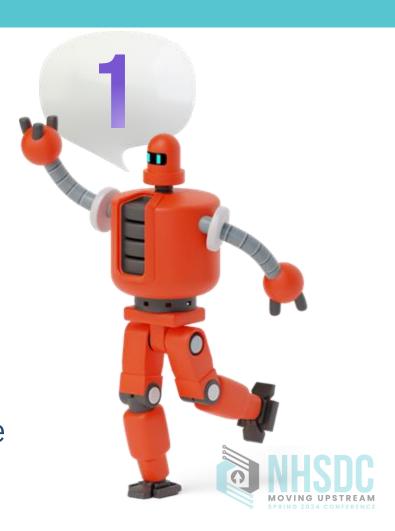


#### **AGENDA**



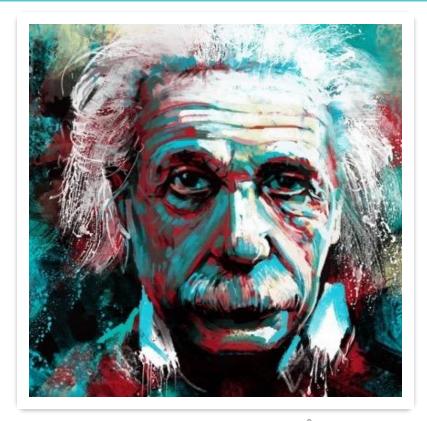
## THE EARLY BUILD: **GAITHER'S JOURNEY** FROM CODE TO **COMPASSION**

Background, Education, & Experience



# "ONCE WE ACCEPT OUR LIMITS, WE GO BEYOND THEM." -Albert Einstein







#### KNOW THYSELF AND THY DIFFICULTIES: AUTISM & ADHD

#### **Autism**

- Difficulty with social interactions
- Sensory processing issues
- Difficulty with verbal and non-verbal communication
- Rigid routines and resistance to change
- Repetitive behaviors or interests

#### **ADHD**

- Difficulty maintaining attention
- Impulsive behavior
- Hyperactivity and restlessness
- Disorganization and time management problems
- Challenges in following instructions and completing tasks



#### **EDUCATION**



#### **Associate of Science**

**DEGREE** 

- Computer Science & Information Systems
- Dean's List (multiple semesters)
- 3.28 GPA



#### **Bachelor of Science**

**DEGREE** 

- Business
   Administration
- Magna Cum Laude
- 3.83 GPA



#### **Master of Science**

**DEGREE** 

- Computer Information Systems
- Concentrations in Database Management & Business Intelligence
- 3.57 GPA





INSPIRATION 1050 WGRI STUDIOS CINCINNATI, OHIO



STRETCHED TO THE LIMIT: THE STRAIN ON SOCIAL SERVICES

Adversity, Advocacy, & Advancement





2016 STAFF CHRISTMAS PHOTO CHARLOTTE COUNTY HOMELESS COALITION



#### **CHALLENGES FACED IN SOCIAL SERVICES**

#### **Multiple Hats**

CTO, Marketing Director, IT, Training, Support, PIT, HIC, SysPM, LSA, Veteran & Chronic Committee Meetings Leader, etc.

#### **Incorrect Setup**

Every project was set up as the top project meaning there was no hierarchy in our system, just a large forest with individual trees.

#### **Outdated System**

Exchange 2007 server that only allowed email use within the physical building and the server hard drive was constantly getting full.

#### **Data Quality**

The system had false data, poor data, and missing data. Data quality was an 'F' across the board making reports completely unreliable.

#### **Security Issues**

Every user in system had Sys Admin II highest level security access, including an account shared by 18 volunteers at a local church.

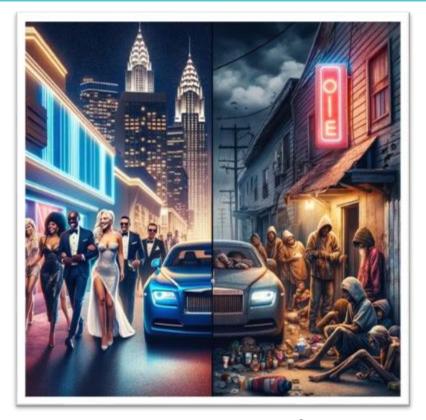
#### **Lost Revenue**

Previous data analyst missed NOFA deadline and lost \$200,000 in HUD funding for the Continuum of Care.



## THE PERSISTENT PROBLEM OF HOMELESSNESS IN THE UNITED STATES

As of 2020, there were ~350 organizations competing for an insufficient amount of federal dollars to end homelessness for over 580,000 people across the United States.



\*Picture generated with AI





~\$20 BILLION<sub>></sub>

Cost to end homelessness

~\$4 BILLION

Amount dedicated in 2023

~\$16 BILLION

Annual deficit



## STATE STATE OF STATE

United States Fiscal Year 2023 Military Budget





#### WHAT WE SPEND MONEY ON INSTEAD OF HOMELESSNESS



- 1. Video Games
- 2. Streaming Services
- 3. Cosmetics
- 4. Fashion Retail
- 5. Candy & Chocolate
- 6. Soft Drinks
- 7. Alcohol Beverages
- 8. Coffee Shops
- 9. Gym Memberships
- **10.Pet Products**

- 11.Luxury Goods
- 12. Mobile Apps
- 13.E-sports
- 14.Cruises
- 15.Them Parks
- **16. Movie Theaters**
- 17.Jewelry
- 18. Toys & Games
- 19. Sports Betting
- 20.Art Market

- 21. Subscription Boxes
- 22.Sneakers & Shoes
- 23.Bottles Water
- 24. Vaping & E-cigarettes
- 25. Fantasy Sports
- 26.Gourmet & Specialty Foods
- 27.Board Games & Puzzles
- 28.Craft Beer
- 29. Wedding Industry
- 30.Outdoor Equipment



#### **CONSEQUENCES OF RESOURCE SCARCITY**

## **Unequal Service Allocation**

Scarce resources often lead to inequitable distribution of services, hitting vulnerable populations the hardest.

#### **Staff Burnout**

Overburdened staff with limited resources often suffer from burnout, resulting in decreased productivity and higher turnover.

## **Compromised Care Quality**

When resources are scarce, the quality of care deteriorates, making social interventions less effective.

### Operational Waste

Inadequate monitoring tools can lead to inefficient resource use, exacerbating existing scarcities.

#### **Flawed Data**

Limited funding impacts accurate data collection, leading to unreliable insights and misguided policy decisions.

## **Stifled Strategic Planning**

Immediate concerns take precedence when resources are limited, hampering long-term planning and adaptability.



#### TWO-PRONGED STRATEGIC PLANNING

#### **Maximizing Efficiency**

In a landscape where resources are scarce, it is incumbent upon us to be exceptional stewards of what we possess. Our mandate is to optimize and extend our resources, ensuring they reach their fullest potential in alignment with our objectives.

#### **Championing Adequate** Resources

Sustainable growth is unattainable in the shadow of continuous scarcity. It becomes essential, then, to champion the cause for increased resources. This often requires the strategic allocation of those same scarce resources to ensure our voice for change is heard and heeded.

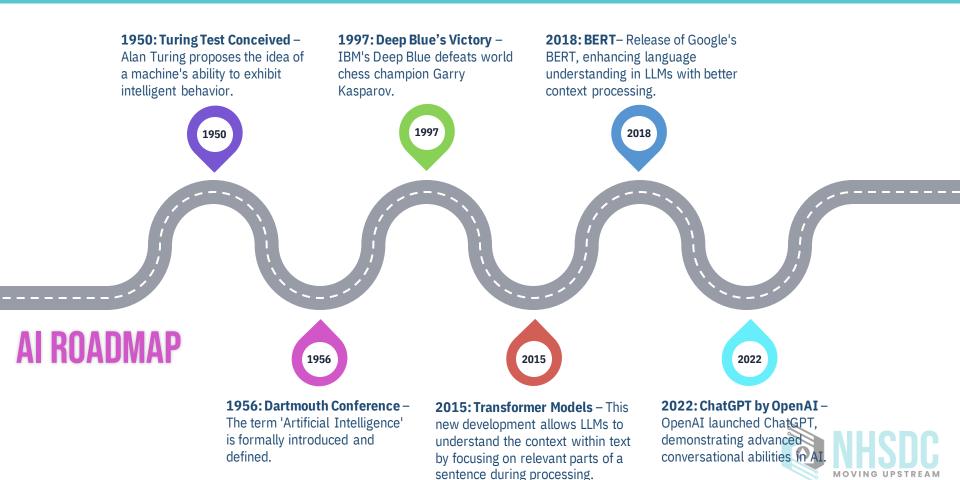


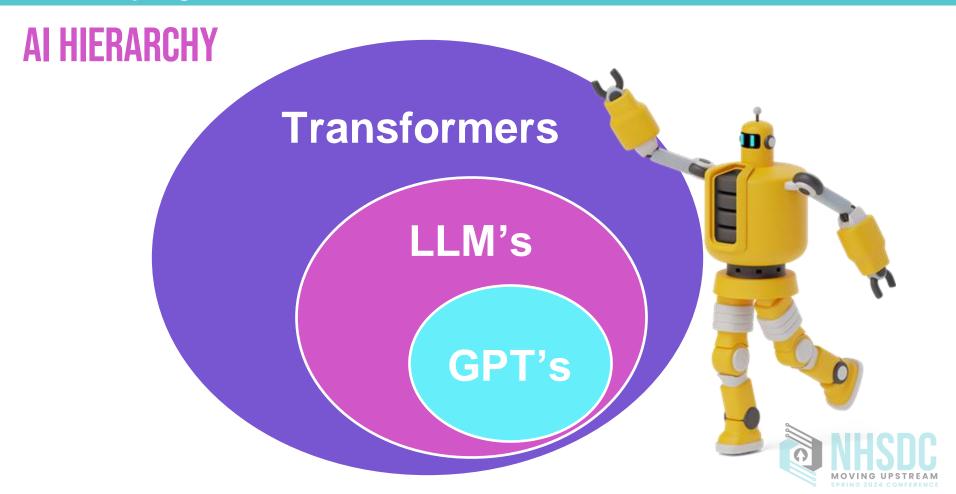


# THE AI JOURNEY: FROM TURING TO TODAY

Discovery, Development, & Deployment







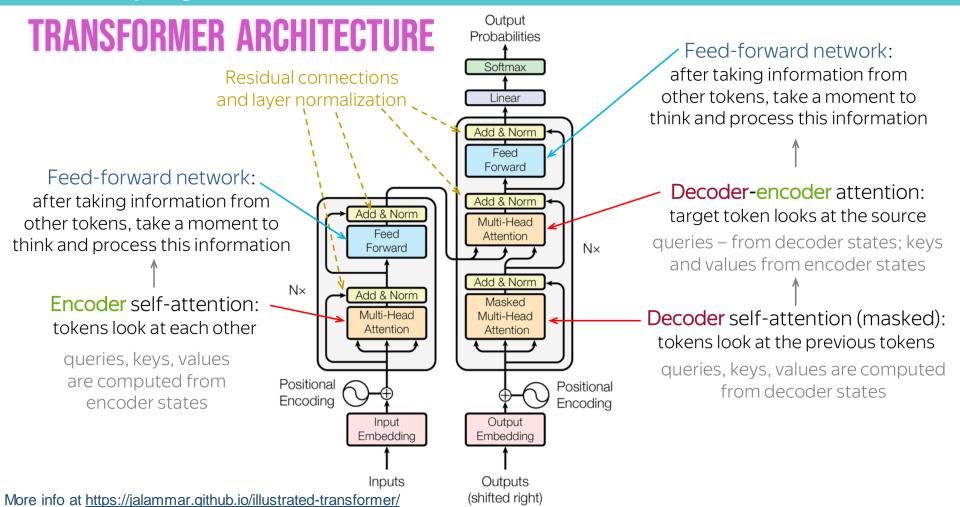
#### LINGUISTIC TRANSFORMERS: ROLLING OUT REVOLUTIONARY TECH

Transformers are a type of AI architecture designed to understand and generate human language by processing words in relation to all other words in a sentence, enabling more nuanced text interpretation and creation.



Picture generated with Al





#### AI UNVEILED: SIX TRANSFORMATIVE TECHNOLOGIES

#### Large Language Models (LLMs)

Generate and understand human-like text, powering tools like ChatGPT.

#### **Computer Vision**

Allow machines to interpret visual information from the world, akin to human sight.

### Machine Learning Platforms

Offer tools for building and deploying adaptive algorithms across various applications.

## Natural Language Processing (NLP)

Enable understanding and generation of human language for effective communication.

## **Robotic Process Automation (RPA)**

Automate repetitive tasks by simulating human interactions with digital systems.

#### Neural Networks/Deep Learning

Mimic the human brain's structure to analyze data and recognize complex patterns.





#### Large Language Model (LLM)



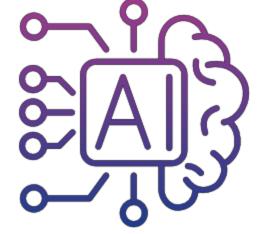
Text



Voice & Audio



**Training** 







Information extraction



Instruction following



Object recognition



Image captioning



Q&A





3D signals



**Images** 

#### LLMS: PIONEERS OF NEXT-GEN COMMUNICATION & UNDERSTANDING

#### GPT-4

OpenAI's latest marvel, offering human-like text generation with nuanced understanding and broader knowledge.

#### **RoBERTa**

Facebook's enhanced BERT variant, achieving state-of-the-art results in language understanding with refined training techniques.

#### **BERT**

Google's continually evolving model, adept at deciphering the intent behind words for better search and interaction.

#### **XLNet**

Advanced permutationbased learning, enabling deeper contextual comprehension over a wide range of language tasks.

#### **T5**

Google's comprehensive textto-text framework, turning language tasks into a uniform approach for superior performance.

#### **ERNIE**

Baidu's semantic powerhouse, fusing language with knowledge graphs for richer, more accurate language models.



## AI IS WEAVING INVISIBLE THREADS THROUGH EVERYDAY LIFE

AI shapes our daily digital experiences, from morning greetings by voice assistants to personalized recommendations.

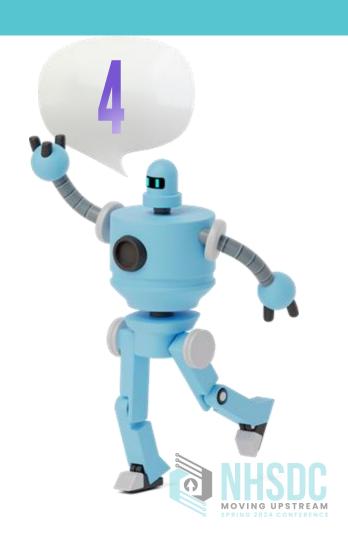


Picture generated Al



## THE AI ASSISTANT: A REVOLUTION IN RESOURCE **MANAGEMENT**

Efficiency, Improvement, & Replicability



#### Creating Solutions with Al



#### You

Based on information found at www.CoCAlliance.org, create a simple and short mission statement for me please.



#### **GARP**

The mission statement for your organization, inspired by the information from the CoC Alliance website, could be as follows:

"To unite Continuum of Care and Homeless Management Information System professionals across the United States in a collaborative effort to prevent and end homelessness, by facilitating the exchange of support, insights, and resources within our community."

For more details, please visit CoC Alliance.



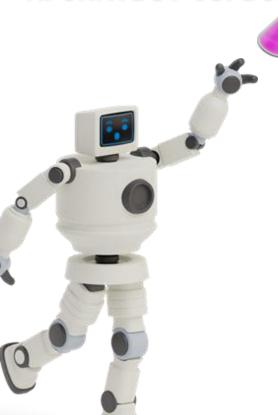




Al can make mistakes. Consider checking important information.



#### AI CHATBOT VS. DUMB CHATBOT



#### **Adaptability**

AI chatbots learn and evolve; regular chatbots follow fixed programs.

#### **Efficiency**

AI chatbots manage complex tasks; regular chatbots handle simpler tasks.

#### **Understanding**

AI chatbots grasp language and context; regular chatbots need specific commands.

#### **Personalization**

AI chatbots remember and personalize; regular chatbots start anew each time.

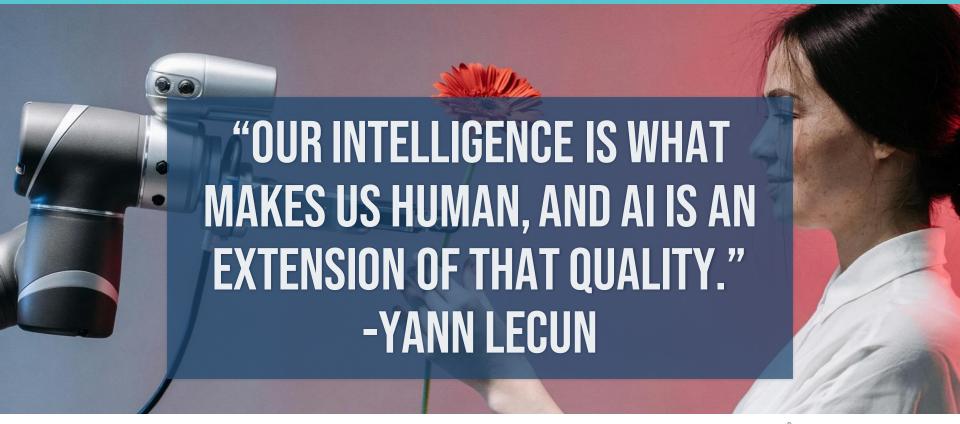
#### Intelligence

AI chatbots analyze and predict; regular chatbots do not.

#### **Independence**

AI chatbots self-improve; regular chatbots require manual updates.







#### **EMPOWERING SOCIAL IMPACT: AI IN ACTION**



### Internal Documentation

Quickly create and update key organizational documents for clear internal and external communication.

## **Educational Resources**

Develop tailored training materials for staff and community education.

## Marketing and Outreach

Generate engaging digital content to boost awareness and community engagement with ease.

#### **Client Support**

Deploy AI for instant responses to common queries, enhancing service accessibility.

#### **Grant Writing**

Streamline proposal creation to secure essential funding more efficiently.

#### **Advocacy Efforts**

Craft impactful policy briefs and advocacy materials with AI-assisted research and writing.

#### AI IMPACT: TRANSFORMING DATA MANAGEMENT & SERVICES



## **Automated Data Quality Checks**

Ensure data integrity with automated assessments, reducing manual errors and streamlining compliance.

## Real-time Query Resolution

Provide instant answers to frequent queries, boosting administrative efficiency and user satisfaction.

#### **Dynamic Reporting**

Effortlessly generate detailed reports from complex data sets, enhancing decision-making and transparency.

## Training & Educational Content Creation

Craft engaging, easy-tounderstand training materials to elevate user competency and system utilization.

## **Custom Coding Solutions**

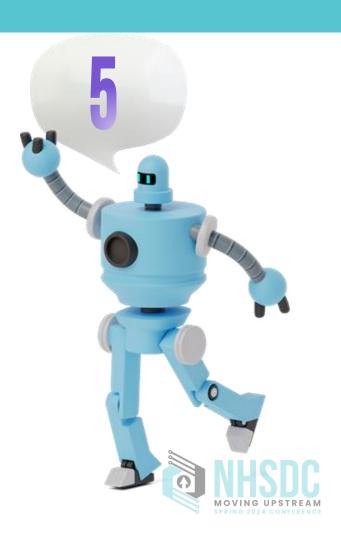
Quickly develop and deploy code for bespoke software enhancements, improving system functionality and user experience.

## Predictive Analysis for Resource Planning

Utilize advanced analytics to forecast trends, aiding in proactive resource allocation and service planning.

## THE AI ADVOCATE: AI CHATBOTS' PRACTICAL IMPACT ON **SOCIAL MISSIONS**

Empathy, Innovation, and Efficiency





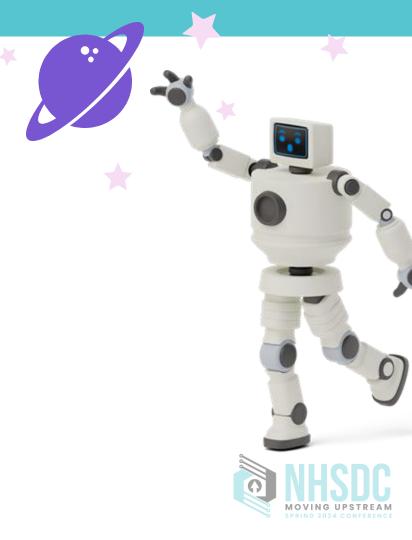
## GARP

**G**aither's

Assistant &

**R**obotic

Person



# PROMPT ENGINEERING

How to guide AI models towards producing specific, desired outputs efficiently



#### PROMPT ENGINEERING: BASIC COMPONENTS



#### Roleplay

Assigning a specific perspective or identity to the AI to shape its responses, like pretending it's an expert in a certain field.

#### **Provide Example**

Including examples in your prompt to guide the AI's output, showing rather than just telling what you're looking for.

#### **Add Context**

Providing background information to help the AI understand the situation or topic better, ensuring more relevant responses.

#### **Current Output**

Referring to the AI's previous responses as a foundation for further questions or refinement, creating a more coherent interaction.

#### **Task or Question**

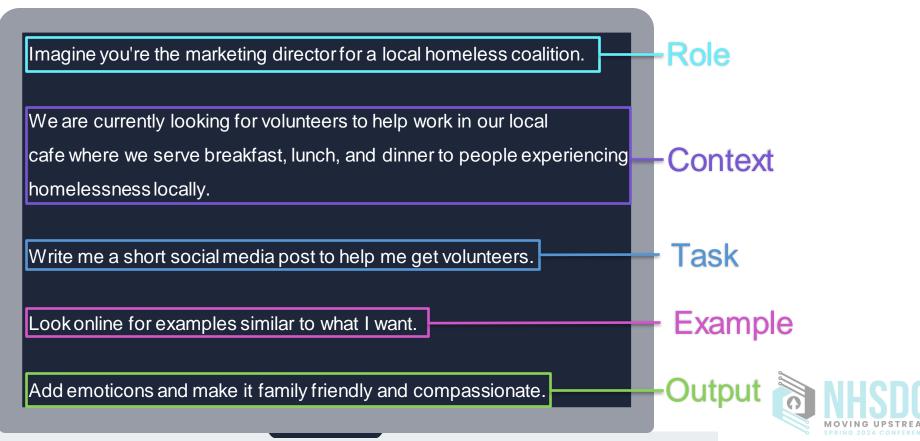
Clearly stating what you need from the AI, whether it's solving a problem or answering a question.

#### **Output Format**

Defining how you want the AI's response to be structured, whether as a list, a detailed explanation, or a brief summary, to meet your specific needs.



### Prompt Engineering: The Anatomy of a Prompt



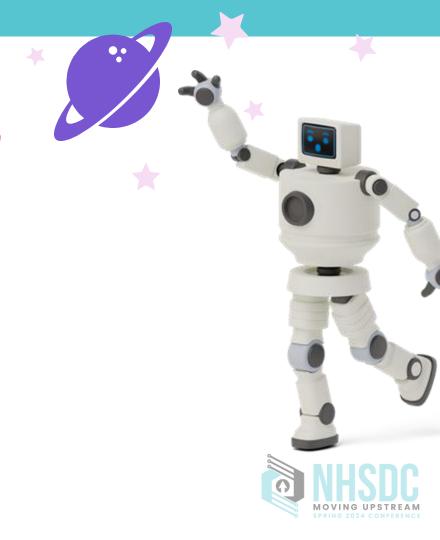
#### AI OUTPUT

X Calling all big hearts! X Our community cafe is more than just a meal service; it's a beacon of hope for those facing homelessness. We're in urgent need of compassionate volunteers for breakfast, lunch, and dinner shifts. 🎔 Your time can turn a day around for someone in need. Join us in making a difference, one meal at a time. | Family-friendly and filled with gratitude, every helping hand brings us closer to a world where no one goes hungry. Interested? DM us today! #VolunteerWithUs #CommunityCafe #MakeADifference



# EXAMPLE #1

How to use AI chatbots to create mission, vision, and value statements, marketing materials, and more!



## PROMPT SHORTCUT: GET AI TO DO THE HEAVY LIFTING



#### **Purpose & Impact**

Define the organization's central purpose and the impact it seeks to make.

# Goals & Aspirations

Specify both short-term objectives and long-term aspirations of the organization.

## Community & Outreach

Describe the community served and the approach to outreach and service.

#### **Differentiators**

Identify what sets the organization apart from others, such as unique methodologies or services.

# Values & Principles

Outline the core ethical considerations and principles that guide the organization's decisions and actions.

## Cultural & Ethical Stance

Express the organization's stance on important cultural, social, and ethical issues.



## Al Chatbot Pro-Tip: Self-Generated Prompts

Give me a prompt to use with an AI chatbot that covers role, context, task, example, and output format. Pretend you are a marketing professional at the Charlotte County Homeless Coalition. Create a prompt that person might use to develop a mission statement, a vision statement, and value statements. Visit CCHomelessCoalition.org for information to use.



## AI GENERATED PROMPT TO CREATE ORGANIZATIONAL STATEMENTS

Using the detailed information about our organization's efforts and impact available on CCHomelessCoalition.org, craft a mission statement that encapsulates our role in providing support and creating systematic change for the homeless population in Charlotte County. The mission statement should reflect our hands-on approach and dedication to advocacy. Furthermore, develop a forward-looking vision statement that articulates our commitment to a future where homelessness is not only alleviated but also prevented. Lastly, compose a series of value statements that convey our core principles, including compassion, collaboration, respect, and innovation. Each statement should be presented in a bullet-point format, precise and inspiring, to guide our internal decision-making and communicate our ethos to the community and stakeholders.

#### **Mission Statement**

"The Charlotte County Homeless Coalition is dedicated to the eradication of hunger and homelessness in our community through a proactive blend of direct aid and systemic change. We offer emergency shelter, food, and support services to those in need, while also enabling stability through utilities, rent, and employment assistance. We stand committed to guiding our clients towards self-sufficiency and permanent housing, ensuring that no one has to face the perils of homelessness alone.



#### **Vision Statement**

"Our vision is a future where homelessness and hunger in Charlotte County are not just addressed but prevented. We strive for a community where every individual has access to stable housing, adequate nutrition, and the opportunity for economic independence. We believe in a tomorrow where our interventions and preventative strategies create a sustainable foundation for long-term community resilience.



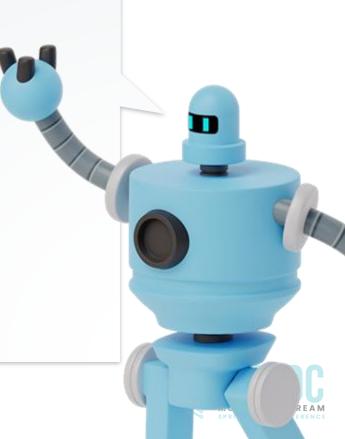
#### Value Statements

Compassion: We approach our work with empathy, always recognizing the inherent dignity of every individual we serve.

Collaboration: We believe in the power of unity, working alongside our community and partners to foster impactful solutions.

Respect: Every interaction is grounded in respect, honoring the experiences and challenges faced by those we aid.

Innovation: We are committed to seeking out and implementing creative solutions that drive progress in the fight against homelessness and hunger.



## **30 MORE AI CHATBOT USE CASES**



- 1. Mission statements
- 2. Vision statements
- 3. Value statements
- 4. Social media posts
- 5. Press releases
- 6. Newspaper copy
- 7. Radio scripts
- 8. Grant Proposals
- 9. Donor thank-you letters
- 10.Educational materials

- 11.Blog posts
- 12.Email campaigns
- 13. Case studies
- 14.0p-eds
- 15. Annual reports
- 16. Client testimonies
- 17.Brochure/flyer content
- 18. Training materials
- 19.Job descriptions
- 20. Policies and procedures

- 21. Policy advocacy letters
- 22. Newsletter content
- 23. Scriptwriting
- 24. Speech writing
- 25.FAQs
- 26. Website content
- 27. Program descriptions
- 28. Executive summaries
- 29.Interview questions
- 30.Surveys



# 80/20 RULE

This is a good work ratio between AI and the user





# EXAMPLE #2

How to use an AI coding assistant for data ETL



#### **Custom Al**

By creating a custom AI such as a Generative Pre-trained Transformer (GPT) and pre-loading it with your specific documentation libraries, you effectively craft a highly specialized subject matter expert. This AI can understand and interact based on the nuanced information and context unique to your work or personal needs. It becomes a tailored assistant, proficient in your domain, capable of providing insightful responses, generating relevant content, and assisting with tasks by drawing directly from a curated knowledge base you provide, making it an invaluable resource for efficient and informed decision-making.

## 6 ADVANTAGES OF USING A CUSTOM AI CHATBOT



# Enhanced Accuracy

Tailors the model's responses to your specific domain, improving accuracy.

#### **Efficiency**

Streamlines workflows by automating tasks aligned with your operational specifics.

## Personalized **Experience**

Creates a unique AI that understands your context and needs.

## **Knowledge Consolidation**

Centralizes scattered information into a single, accessible AI resource.

# **Customized Learning**

Tailors AI to learn from your specific content, leading to more accurate and relevant responses.

#### **Innovation**

Enables novel applications of AI tailored to niche or innovative use cases that can be shared with others.



## **USING CUSTOM AI CHATBOT FOR CODE GENERATION OVERVIEW**



#### 1. Install Python

Ask AI for instructions on installing Python for your desired work environment.

## 2. Troubleshoot Installation

Address any installation issues with AI's assistance.

#### 3. Install Libraries

Follow AI's instructions to install additional Python libraries that might be needed.

# 4. Script **Development**

Get help from AI to refine or write a Python script that reads the text from the PDF and identifies transaction data.

#### **5. Data Structuring**

Use AI to improve the script to organize the extracted text into a structured format, like CSV, separating dates, descriptions, and amounts.

# 6. Data **Preparation**

Ensure the CSV file is ready for analysis, potentially using Python for initial data cleaning or analysis.



#### PDFtoText Bank Statement

NAME: GAITHER STEPHENS

12/26/2023 12/26/2023 Withdrawal ACH PAYPAL -16.22 1,012.15

TYPE: INST XFER CO: PAYPAL

NAME: GAITHER STEPHENS

12/26/2023 12/26/2023 Withdrawal ACH PAYPAL -18.55 993.60

TYPE: INST XFER CO: PAYPAL

NAME: GAITHER STEPHENS

12/26/2023 12/26/2023 Withdrawal ACH PAYPAL -21.87 971.73

TYPE: INST XFER CO: PAYPAL

NAME: GAITHER STEPHENS

12/26/2023 12/26/2023 Withdrawal ACH PAYPAL -26.34 945.39

TYPE: INST XFER CO: PAYPAL

NAME: GAITHER STEPHENS

12/26/2023 12/26/2023 Withdrawal ACH PAYPAL -57.35 888.04

TYPE: INST XFER CO: PAYPAL

NAME: GAITHER STEPHENS

12/26/2023 12/26/2023 Withdrawal ACH PAYPAL -7.53 880.51

TYPE: INST XFER CO: PAYPAL



### GARP Generated Python Script

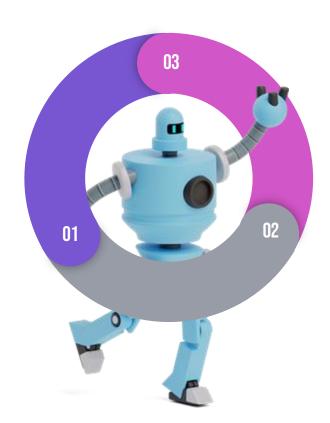
```
import re
import csv
def process transactions(input file path, output file path):
    # Enhanced patterns to match the detailed structure of transactions more accurately
    account_info_pattern = re.compile(r'^(?:\d{4})\s(.*?)\sSuffix\s(\d{4})')
    transaction\_pattern = re.compile(r'^(\d{2}/\d{4})\s+(\d{2}/\d{4})\s+(.*?)\s-?\d+.\d+\s')
    transactions = []
    current_account = None
    with open(input file path, 'r', encoding='utf-8') as file:
        lines = file.readlines()
    for i. line in enumerate(lines):
        account_match = account_info_pattern.search(line)
        if account match:
            current account = {'type': account match.group(1), 'number': account match.group(2)}
        transaction_match = transaction_pattern.search(line)
        if transaction_match and current_account:
            post_date = transaction_match.group(1)
            eff date = transaction match.group(2)
            transaction details = transaction match.group(3)
           # Split the transaction details to separate the transaction type from the merchant and amount
            details_parts = transaction_details.rsplit(' ', 2)
            if len(details parts) == 3:
                transaction_type, amount, new_balance = details_parts
               merchant info = '
               # Checking for merchant info in the next line (Optional)
               if i+1 < len(lines):</pre>
                    possible_merchant_info = lines[i+1].strip()
                    if not transaction pattern.search(possible merchant info):
                        merchant info = possible merchant info
                        # Assume next line is part of the current transaction and skip it in the next iteration
                transactions.append([current_account['type'], current_account['number'], post_date, transaction_type, amount, merchant_info])
    # Write transactions to CSV
    with open(output_file_path, 'w', newline='', encoding='utf-8') as output_file:
        writer = csv.writer(output file)
        writer writerow(["Account Type", "Account Number", "Post Date", "Transaction Type", "Amount", "Merchant Info"])
        for transaction in transactions:
           writer.writerow(transaction)
if __name__ == "__main__":
    input_file_path = 'PDFtoText.txt'
    output_file_path = 'TransactionsOutput.txt'
    process transactions(input file path, output file path)
```



## **ITERATIVE PROMPTING STRATEGY FOR AI**

#### **AI INPUT**

- Current instructions
- · Current code
- Current output



#### AI OUTPUT

New code to try

#### **PROMPT MODIFICATION**

- Examine output
- Modify instructions



### Python Script Output

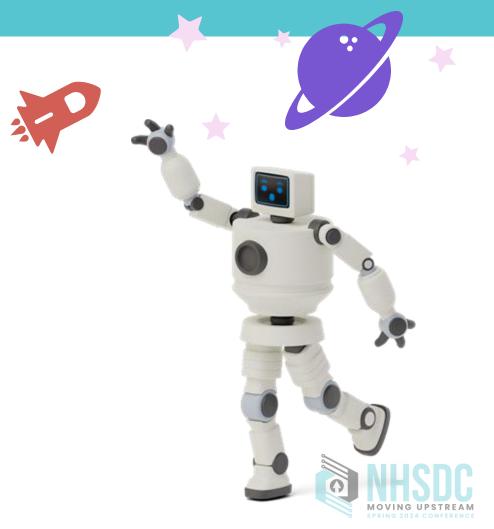
```
Account Type, Account Number, Post Date, Transaction Type, Amount, Merchant Info REGULAR SAVINGS, 0000, 01/13/2024, Deposit Transfer From, Share, Total for this REGULAR SAVINGS, 0000, 12/26/2023, Withdrawal, ACH, TYPE: INST XFER CO: PAYPAL REGULAR SAVINGS, 0000, 12/26/2023, Withdrawal, ACH, TYPE: INST XFER CO: PAYPAL REGULAR SAVINGS, 0000, 12/26/2023, Withdrawal, ACH, TYPE: INST XFER CO: PAYPAL REGULAR SAVINGS, 0000, 12/26/2023, Withdrawal, ACH, TYPE: INST XFER CO: PAYPAL REGULAR SAVINGS, 0000, 12/26/2023, Withdrawal, ACH, TYPE: INST XFER CO: PAYPAL
```

Still a work in progress, as you can see there are no amounts yet, but by feeding the PDFtoText document (bank transaction data) into GARP, the current code, current output, and adjustment instructions, we can reach our desired output after several iterations of this process.



# EXAMPLE #3

How I used GARP to create this NHSDC presentation (advanced prompt engineering)



### Al Chatbot Pro-Tip: Self-Generated Prompts

Hello, we are going to be creating a presentation for me to give at a conference.

This is how the instructions are formatted.

- A. Current instruction set for presentation.
- B. Current presentation in the format:
  - a. Slide Number
    - i. Slide Content and description.
    - ii. Slide Note to be read out loud by me.
- C. Notes and documents.
- D. Static instructions to always keep in mind.



# AI MASTERY: ESSENTIAL STRATEGIES FOR SUCCESS

Tips, Tricks, & Cautions



## AI CHATBOT PROMPTS TO GET YOU STARTED



#### Explain like I'm...

Explain **[topic]** to me like I'm **[age]** years old.

#### Learn a new skill

I wan to learn [subject]. I am a complete beginner. Create a 30-day learning plan that will help me learn and improve.

# Start at the beginning

I am a social worker, and I am new to AI. Can you give me a list of prompts that help me get stuff done?

#### **Consult an expert**

I will give you a sample of my writing, I want you to criticize it as if you were [person]:
[your writing]

#### 80/20 Learning

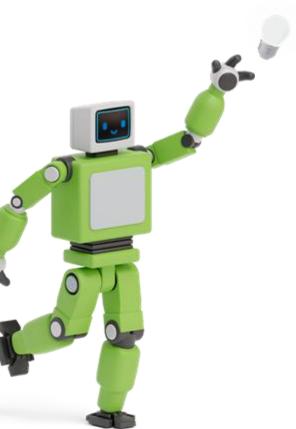
I want to learn about **[topic]**. Identify and share the most important 20% of learnings from this topic that will help me understand 80% of it.

#### **Innovation**

Enables novel applications of AI tailored to niche or innovative use cases that can be shared with others.



## AI TIPS & TRICKS FROM EXPERIENCE



#### **Multiple Options**

AI can be limited by the number of interactions with it during a time frame. Rather than asking for 1 suggestion at a time, ask for 30.

#### **Ask Advice**

If you have a question in your head, ask AI using natural language, and ask for suggestions on how to deal with it.

## **Separate Instructions**

Keep instructions in a text document so you can more easily review, refine, and resubmit them.

#### **Start Over**

Occasionally, AI may deviate from initial instructions. To realign, review and resend your original directions in a condensed form.

#### **Use a Custom AI**

If you have a long-term project that you need expertise from, build a custom AI to help.

#### **Double Check**

Always read every word that AI generates and double check everything for accuracy.



## AI PITFALLS: UNDERSTANDING THE CHALLENGES



#### **Misinterpretations**

Sometimes, AI may not fully grasp complex prompts, leading to irrelevant responses.

#### **Bias in Responses**

The model can inadvertently reflect biases present in its training data.

## **Data Privacy Concerns**

Sharing sensitive information poses a risk as the model can't ensure data privacy.

#### Dependence on Internet

AI requires an internet connection, limiting access in offline scenarios.

# **Context Inaccuracy**

AI might generate plausible but incorrect information, requiring fact-checking.

#### Hitting Usage Limits

High demand can lead to hitting usage quotas, restricting access to the service.

## **NAVIGATING AI PITFALLS: PRACTICAL CONSIDERATIONS**





#### Misunderstanding Nuance

Subtleties of language or humor might not be accurately captured or generated.

# **Downtime & Accessibility**

Scheduled maintenance or unexpected outages can make the service temporarily unavailable.

## Over-reliance on AI

Excessive dependence might hinder critical thinking and problem-solving skills.

## Ethical & Legal Risks

Using AI-generated content in sensitive or regulated areas might pose ethical or legal challenges.

#### **Response Drift**

AI might stray from the original instructions or topic over extended interactions.

#### Feedback Loop Risks

Incorrect or biased feedback can reinforce unwanted behaviors or outputs in the model.

# **ANY QUESTIONS?**

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